

Accessibility Statement for Riverside Cabins, Shrewsbury

Introduction

Welcome to Riverside Cabins. We are committed to ensuring all our guests have a comfortable and enjoyable stay. This accessibility statement outlines the facilities and services we offer to assist guests with specific access requirements.

Arrival and Parking

- The entrance features an automatic gate for easy access
- Dedicated accessible parking spaces are available directly adjacent to our accessible lodges
- Short distance from parking to accommodation

Accessible Accommodation

We have two specially designed accessible lodges that feature:

- Ramp access to the entrance
- Level flooring throughout with no internal steps
- Wider doorways to accommodate wheelchair users
- Accessible bathrooms with:
 - Walk-in showers with non-slip flooring
 - Easily operable locks and lever taps
 - Grab rails where appropriate
- Level decking areas outside with a variety of seating options

Park Grounds and Facilities

- Pathways throughout the park consist of fine, compact gravel that is suitable for most wheelchairs and mobility aids
- Regular seating areas positioned around the 10-acre grounds for rest points
- Level decking area overlooking the river with accessible seating
- Well-spaced lodges providing privacy and tranquility
- Grassy areas throughout the park (may be less accessible in wet weather)

Additional Services

- Fully trained staff available to assist with any accessibility requirements
- Pre-arrival discussions available to ensure specific needs can be met

Pet Friendly

- Dogs warmly welcomed in all our accommodations

- Pet amenities provided including beds, bowls and treats
- Ample space within our 10-acre grounds for exercising pets
- Information on accessible walking routes available

Contact Us

If you have any specific requirements or questions regarding accessibility please don't hesitate to contact us:

- Phone: 01939 260495
- Email: booking@riverside-cabins.co.uk
- Website: www.riverside-cabins.co.uk

We are happy to discuss your individual needs to ensure your stay with us is as comfortable and enjoyable as possible.